

## How to make a referral



Toll Free 1-888-727-2706



[www.parenttoparent.org](http://www.parenttoparent.org)

\*Early Intervention programs can make a direct referral to us with the family member's consent.

### **What to include in a referral:**

Name, E-mail, Phone Number, Address (including county) and Primary Language

## What happens after a referral?

- Regional Coordinator reaches out to family within 1-2 business days
- Regional Coordinator connects and listens to learn more about the family's support needs.
- Regional Coordinator works to find a Peer Supporter
- Connection is made!
- Referred family member steers the conversation.
- Follow-up by Parent to Parent of PA staff.

### **Who do we serve?**

Family members including parents, grandparents, guardians and foster parents of children with developmental delays, disabilities and/or health care needs.

### **How can we help?**

We match families to volunteer Peer Supporters who have been through similar experiences. These connections provide emotional and informational support to families. Connections typically occur through phone, text and/or email. Families of children receiving Early Intervention services can also be connected with other family support/leadership development opportunities.

### **Why help families connect?**

Peer Support fosters mutual growth and resilience in families and increases their sense of empowerment.

### **What can we support for?**

Support related to the child's diagnosis (including physical disabilities, developmental delays, health care needs and behavioral/mental health diagnosis), support to navigate systems (health care, educational and human service), support through transitions and life circumstances.

### **What does the family need to know?**

A Parent to Parent of PA (P2P of PA) Regional Coordinator will contact them within 24-48 hours of receiving the referral to learn more about their child and family and why they are seeking support. All P2P of PA staff are also parents of children/adults who have developmental delays or disabilities. Our services are free and all conversations are confidential!



**Make a Referral**